

Patient Rights & Responsibilities

Patient Rights

Every patient receiving services at Better Path Community Outreach Center LLC has the right to:

- Receive respectful, dignified, and compassionate care.
- Receive services without discrimination.
- Participate in treatment planning.
- Be informed about treatment options.
- Give informed consent.
- Refuse treatment to the extent permitted by law.
- Privacy and confidentiality of medical records.
- Review and request copies of medical records.
- Request amendments to records.
- Voice grievances without fear of retaliation.
- Be informed of fees and financial responsibilities.

Patient Responsibilities

Patients are responsible for:

- Providing accurate health information.
- Participating honestly in treatment.
- Following agreed-upon treatment recommendations.
- Respecting staff and other patients.
- Keeping scheduled appointments or notifying us when unable to attend.
- Asking questions when they do not understand treatment recommendations.
- Following facility rules and policies.
- Providing current insurance information when applicable.